

INNOMED AFRICA PTY LTD, trading as BEMER Africa

POPIA Privacy Notice

Issue 1st July 2021

1. This notice explains how Innomed Africa obtains and uses its personal business-based information, in accordance with the requirements of the Protection of Personal Information Act (POPIA)
2. Innomed Africa is committed to protect your privacy and to ensure that your personal information is collected, stored and used properly and lawfully.
3. According to the POPIA guidelines, personal information as it relates to a living natural person or an identifiable juristic entity could include the following,
 - a. Names and surnames, First and Second Names
 - b. Business or entity name
 - c. All respective addresses, postal, residential and email if available
 - d. Contractual Information
 - e. Regulatory Information
 - f. This information is collected from source documents or communications and stored as digital or hard copies.
4. Innomed Africa may use the data for the following purposes:
 - a. To provide and maintain the Innomed Africa client base, its services, warranty claims.
 - b. Performance of contracts: The Supplier, Country Agency Appointments, Department of Health Requirements.
 - c. To contact our clients by letter, email, WhatsApp, phone calls by cell and landline communication, SMS, Zoom, Facebook, Instagram, YouTube, our websites and other such digital communication media.
 - d. To manage on-line collection and shipment information
 - e. To confirm and verify payments for services/products required
 - f. For the detection of money laundering, fraud or other crimes or malpractices
 - g. For audit and record keeping purposes, including SARS records
 - h. In connection with legal proceedings
 - i. Disclosure of discretionary information
 - j. Any third party entities involved in the transaction of our own services, e g courier services, information like Waybills, repair services etc, will be kept.
 - k. Where Innomed Africa has to protect its own legal rights.
5. Innomed Africa will have adequate physical, network and computer security, adjusted from time to time as required.
6. A customer has the right to contact Innomed Africa to request a copy of the information we hold of that person or entity and / or request changes. Such a request must be done in writing before Innomed Africa can expedite those changes.